

Your secure entirely-managed mailbox solution!



A fully-managed and secure external email hosting service

OUTSOURCE YOUR MAILBOX MANAGEMENT

- Deliver efficient email availability and security solutions
- In-house expertise & regular training sessions required
- Staff required
- Staff no longer focused on the company's core business
- No need for major investments

EXCHANGE SERVICE: AN ENTIRELY-MANAGED SERVICE

A secure solution



- Secure mailbox hosting included in the pricing model (antispam filtering...)
- Security and availability of confidential data (Datacentres and data base group in France)
- Long-term archive storage

Premium support



- Expert customer support
- Personalised recommendations
- Requirement predictions via traffic monitoring

A scalable solution



- Flexible service level changes and bespoke scalable storage
- Reduces operational costs
- Simple predictable invoicing



SPECIFICATIONS

3 service levels are available :

	FEATURES	SILVER	GOLD	PLATINUM
ACCESS / SET-UP	Preliminary requirement analysis	✓	✓	✓
	Access via an OWA interface	✓	✓	✓
	Customer Outlook email licence	✗	✗	✓
	Offline mode	✓	✓	✓
	Access to the MAPI network protocol via OWA (Messaging application Programming Interface)	✗	✓	✓
	SMTP, IMAP et POP protocols	✓	✓	✓
	2 Go Mailbox storage	✓	✓	✓
	Threshold alerting	✓	✓	✓
	Daily backup up to 3 days	✓	✓	✓
	Set up within 5 days	✓	✓	✓
USE	Personalise email, files, calendar, tasks and global address book	✓	✓	✓
	Document sharing for files, calendars, addresses, contacts, tasks and group schedules	✗	✓	✓
	Mobile notifications and synchronisation	✗	✓	✓
	Unified messaging	✗	✓	✓
SECURITY	Secure Mail	✓	✓	✓
	Sandbox	Optional	Optional	Optional
	2 nd level domains supported	1 Domain	Multiple domains	Multiple domains
	Local archiving with threshold alerting	✓	✓	✓
	Server archiving	Optional	Optional	Optional

SECURE MAIL



Multi-layered protection of corporate emails against threats such as malware, ransomware and spam :

Proxy mail server put in place between the network and the company mail server	Emails scanned prior to being sent to the server
Antispam and antivirus filtering	Behavioural analysis of mail content

SANDBOX Option

Advanced filtering of corporate emails containing attachments or URLs using behavioural analysis carried out in an isolated environment, allowing the detection of zero-day malware.

Credits : Exchange® and Microsoft® are property of Microsoft®

SUPPORT AND ASSISTANCE

- Server installation and set up
- System maintenance and licence updates
- Admin-creating and deleting mailboxes
- Profile updates and creating aliases
- Identifying and authenticating Active Directory
- Support available Monday-Friday from 8am to 6pm (French time) excluding French national holidays

SONEMA ALWAYS WITH YOU

A team of experts at your service



INSTALLATION



TRAINING



SUPPORT & ASSISTANCE

About Sonema

A proactive partner, we develop tailor-made and scalable telecom solutions to assist our clients with their projects on a daily basis. Our sense of commitment is based on a strong understanding of their issues, and allows them to concentrate on their core business and latest innovations.

More information?

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