

Your network information at a glance!



A secure customised Web-based interface to view your network performance and quality of service

TRANSPARENT DATA AND NETWORK INFORMATION

- Benefit from a secure supervision tool
- Monitor performance levels
- Follow up on incident recovery measures
- Ensure compliance with SLAs (Service Level Agreement)
- Manage throughput optimisation

SKY VIEW: VISUALISE STATISTICS AND CONTROL YOUR NETWORK PERFORMANCE

Network Supervision 24/7



- Traffic monitoring and service availability
- Automatic alarms upon a network incident
- Multiple locations
- Data history compilation

A useful tool



- Available for all types of network
- Complete control of your infrastructures
- In-depth reports

Guaranteed quality of service



- Enhanced performance thanks to monitoring resource usage
- Network optimisation according to requirements
- Monitoring by our qualified specialists



MONITORING PERFORMANCE

Network performance statistics for IP equipment at predefined intervals.



BAND WIDTH

Throughput statistics for each piece of equipment via network ports and circuits

LATENCY PERIOD

Circuit response time statistics from our NOC

ERROR RATES

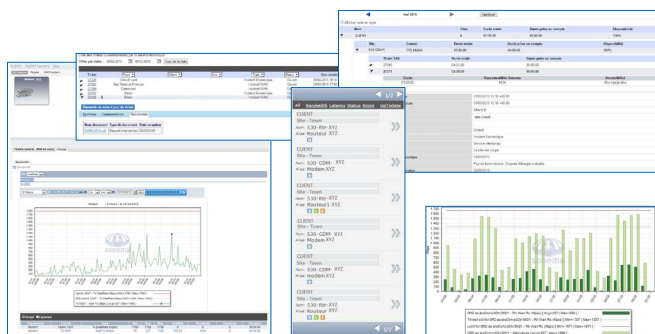
Packet loss statistics

Log files for threshold overrun, response times, throughput statistics and bandwidth allocation as well as monthly network availability enable us to analyse the SONEMA Quality of Service.

24/7 NETWORK SUPERVISION & MANAGEMENT

Monitoring and management of network status

- Performance
- Failure diagnosis
- Follow-up of incidents
- Changes to configuration



AVAILABLE DATA

Accumulated from each customer node (satellite or terrestrial) and from the Frejus and Lognes SONEMA Teleports which host the operations and network supervision infrastructures 24/7 all year round.

Control Panel

Supervision of equipment performance via network nodes

Equipment data including failures by site/country

Incident tickets and RMA return follow-up

Monthly network availability (%) by country and subsidiary

Vipersat network services*

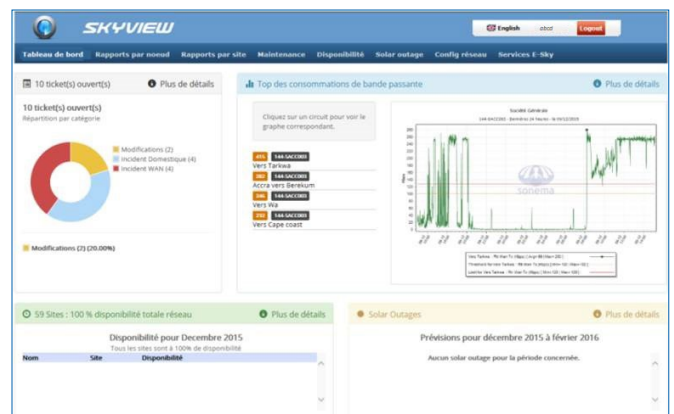
Solar outage predictions

Network configuration diagrams

Network Booster service optimisation management*

*Vipersat and Network Booster services are available as an option

Accurate and real-time information about your network performance.



SONEMA ALWAYS WITH YOU

A team of experts at your service



INSTALLATION



TRAINING



SUPPORT & ASSISTANCE

About Sonema

A proactive partner, we develop tailor-made and scalable telecom solutions to assist our clients with their projects on a daily basis. Our sense of commitment is based on a strong understanding of their issues, and allows them to concentrate on their core business and latest innovations.

More information?

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